



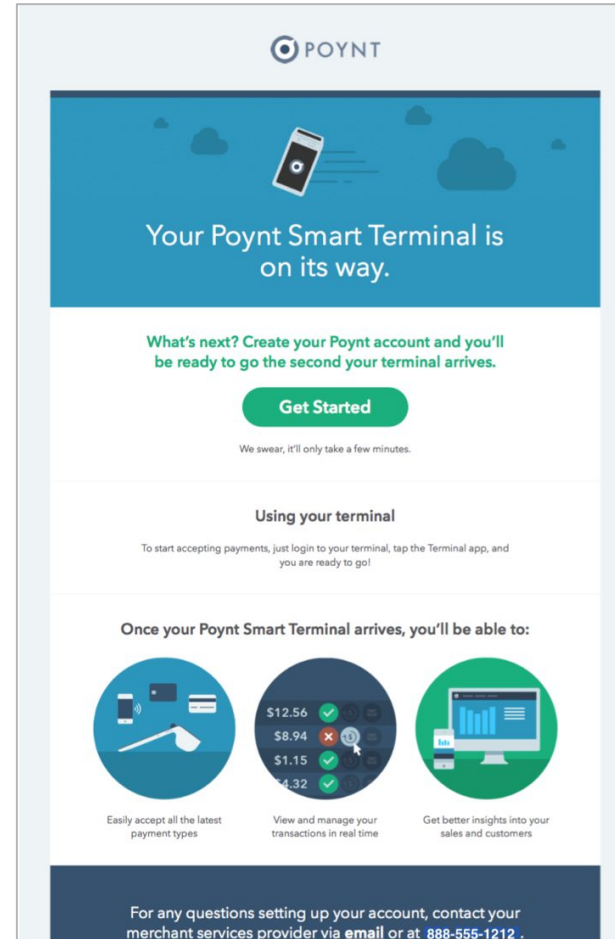
Quick Start Guide

Your Poynt 5 is on its way!

Step 1: Set up your Poynt Web Portal account. Open your welcome email and click “Get Started” to create your login credentials.

Step 2: Log in at Poynt.net to view your dashboard. Once your terminal arrives, this is where you’ll be able to see your real-time customer and transaction data.

Step 3: Visit the Poynt [Help Center](#) to review helpful video tutorials and support articles.



The image shows a screenshot of the Poynt onboarding page. At the top, the Poynt logo is displayed. Below it, a blue banner features a smartphone icon and the text "Your Poynt Smart Terminal is on its way." The main content area is white and contains the following elements: a green "Get Started" button, a sub-header "Using your terminal", and a section titled "Once your Poynt Smart Terminal arrives, you'll be able to:" which includes three circular icons representing different capabilities: accepting various payment types, viewing transactions in real-time, and getting sales insights.

POYNT

Your Poynt Smart Terminal is on its way.

What's next? Create your Poynt account and you'll be ready to go the second your terminal arrives.

Get Started

We swear, it'll only take a few minutes.

Using your terminal

To start accepting payments, just login to your terminal, tap the Terminal app, and you are ready to go!

Once your Poynt Smart Terminal arrives, you'll be able to:

- Easily accept all the latest payment types
- View and manage your transactions in real time
- Get better insights into your sales and customers

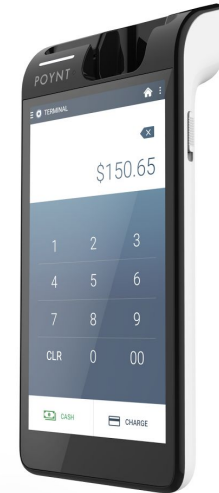
For any questions setting up your account, contact your merchant services provider via [email](#) or at 888-555-1212 .

Your Poynt 5 has arrived!

Step 1: Check your box

Do a quick component check to ensure all content is in the box. It should include:

- Poynt 5 Device
- Power cable
- Power adapter
- Quick Start Guide



Poynt 5 Setup

Step 2: Charge your Device

Using the included power adaptor and USB cable, plug in your Poynt 5 to charge.

The smaller end of the cable should be inserted at the bottom of the device just underneath the Home button. This is reversible so it doesn't matter how you spin it.



Poynt 5 Setup

Step 3: Insert Your SIM Card

If you have a SIM card, you can insert it at this time.

To open the SIM card hatch on the right hand side, insert a paperclip into the small hole. The SIM card holder will release and you can take out the holder, place SIM, and re-insert the card.



Poynt 5 Setup

Step 4: Power on your device

To power on your Poynt 5, slide down the springed button on the right hand side of the device toward the bottom of the device. Hold for 3 seconds. Release.



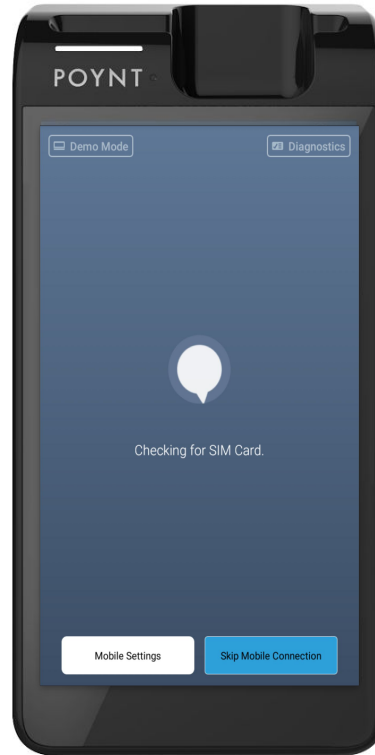
Poynt 5 Setup

Step 5: Configure Your 3G Connection

If your device registers a 3G SIM card, it will walk you through configuring your 3G connection the first time you turn it on.

The next screen will prompt you to establish a Wifi connection. This will operate as your fallback option.

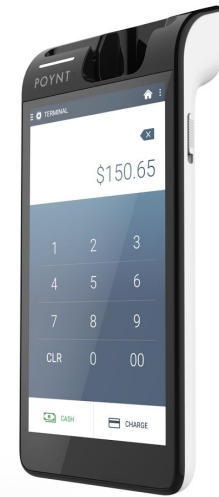
After connecting, it may begin to update its software as required. This can take a few minutes. Allow the device to download, install, and reboot before getting started.



Poynt 5 Setup

Step 6: Placing the Device

The Poynt 5 device fits in the palm of your hand so you have the freedom to transact wherever your customers are.



Poynt 5 Setup

Step 8: Access your Notification and Settings

To access Notifications on your device, as well as adjust any settings, simply swipe down from the top from anywhere on the device.

With one swipe, you'll see a notifications tray. With a secondary swipe you'll be able to quickly adjust brightness and volume settings, and make additional adjustments within Settings.

